



Directorate of Defense Trade Controls

Industry Notice 06/23/2011: DDTC Website Outage

The purpose of this notice is to advise the public that the Directorate of Defense Trade Controls (DDTC) public websites and applications will be offline for maintenance on Friday, June 24, 2010 from 6:00 a.m. EST until 7:00 a.m. EST.

During this time the following will be offline and not available:

- pmddtc.state.gov website
- DTrade (Licensing System)
- EFS (Electronic Forms Submission)
- ELLIE
- MARY (Status Retrieval)
- DTAS-Online portal page

We apologize for any inconveniences experienced as a result of this outage.

FURTHER INFORMATION

For Technical Issues:

DTrade Help Desk

Hours: 9am-5pm Eastern U.S. time

Phone: 202-663-2838

E-mail: dtradehelpdesk@state.gov

For Defense Trade inquiries related to process and status:

Response Team

Phone: (202) 663-1282

Hours: 9am-5pm Eastern U.S. time

E-mail: DDTCResponseTeam@state.gov